This meeting organized by the Chapter of Surgeons group of the British Transplantation Society is aimed at surgeons wishing for the best outcomes in their patients and to fundamentally understand what is important to them during transplantation.

We have a series of talks from patients with powerful stories to engage with the audience and to challenge the unusual processes that we, as transplant professionals, subject them to.

The day will cover many aspects of the unique relationship between the transplant surgeon and the patient with the following objectives:

1. To redefine transplant outcomes by understanding what really matters to patients and their relatives during the transplant process.
2. To understand what patients need from us as transplant professionals in different aspects of their care.
3. To empower surgeons to work closely with their patients to achieve better outcomes.

Aimed at all transplant surgeons in UK (and overseas), Consultants and Trainees, Transplant nurses, SNODs and coordinators

**Programme**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>09:00</td>
<td>Registration</td>
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<tr>
<td>09:30</td>
<td>Welcome and introduction</td>
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<td>BIMBI FERNANDO</td>
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<td></td>
<td>Enhancing “The relationship” to “over and above care” MICHAEL SERES &amp; BIMBI FERNANDO</td>
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<td>First impressions, Building trust, Maintaining trust</td>
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<td></td>
<td>What really matters to patients?</td>
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<td>What else do patients want?</td>
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<td>Refreshment break</td>
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<td>11:00</td>
<td>When things go wrong?</td>
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<td>Introductory remarks</td>
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<td>A patient’s expectations and experience</td>
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<td>The relative’s perspective; Scream, kill, or support</td>
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<td>When disaster knocks the door there is a good time and a bad time; duty of candour</td>
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<td>Discussion</td>
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<td>Lunch and networking break</td>
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PROMs in transplant surgical research

Measuring the patient experience
“Not quite a triumph: a view from the other side”
Focused organ specific PROM /QoL discussion with feedback

COLIN WILSON
Professor Clare Bradley
Professor Jackie Leach Scully

Refreshment break and exhibition viewing

The consent process

- Risk: What does it mean to an altruist?
- Consent: Does wearing pyjamas change your understanding?
- Consent: Communication of risk after Sidaway
- Quantifying individual risk in the digital age

PAUL GIBBS
Dr Paul van den Bosch
Mr Iain Simkin
Mr David Carpenter
Mr John Asher

Discussion and summary

17:15 
Industry sponsored symposium – Chiesi Limited
Tacrolimus metabolism – does it matter?

18:00
All attendees are invited to dinner

19:00
Meeting closes

FACULTY:

Michael Seres, 11th person in the UK to undergo small bowel transplant for Crohn’s disease, social media champion for patient engagement
Professor Clare Bradley, Professor of Health Psychology, Royal Holloway, University of London
Professor Jackie Leach Scully, Professor of Social Ethics and Bioethics, Newcastle University, Liver transplant recipient
Iain Simkin, Barrister, Deans Court Chambers, Renal transplant recipient

This meeting has been supported by:-
Astellas Pharma Limited & Pharmapal Limited by way of exhibition stand space and by Chiesi Limited by way of exhibition stand space and the industry sponsored symposium